



OFFICE OF INFORMATION SERVICES

DATE: August 25, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and
Demonstration Organizations Systems Staff

FROM: Henry Chao /s/
MA/Part D Implementation Manager

SUBJECT: **Special TRR Communication – Week-at-a-Glance**
August 28th through September 1st

The following describes the Special TRRs that CMS is preparing to send to Plans during the week of August 28, 2006. The focus of these TRRs is described below. Only Plans with transactions/beneficiaries that are impacted by the specific conditions of each cleanup will receive a file.

Target dates for the Special TRRs are provided, however Plans should be aware that system resources and other factors might alter this schedule. The MMAHelp Desk will communicate any changes to the schedule that occur after this memo is published to Plans.

Note: The Special TRRs normally distributed on Monday (Locked Beneficiaries and Blank TRC Codes) and Tuesday (TRC 199) will not be produced this week.

Tuesday, August 29, 2006

Special TRR – Enrollments Trumped by Auto Enrollments

During the July 2006 Auto Enrollment process, some beneficiaries were inadvertently disenrolled from a Plan in which they were previously enrolled. This Special TRR specifies those beneficiaries who were reenrolled in their original Plan.

Plans will receive enrollment transactions with enrollment-related Transaction Reply Codes such as TRC 011, or 016.

This TRR will follow normal naming conventions:
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D29.TRWEEKD

Wednesday, August 30, 2006

Special TRR – TRC 165 Disenrollment

This Special TRR is focused on addressing issues specific to the transaction response code of TRC 165 – System Delay received for type 51 transactions (disenrollments) under the following conditions:

- Beneficiaries who were originally assigned no segment but who were in a Contract # / PBP that required a segment were disenrolled and reenrolled under the same Contract # / PBP with the segment 0001 by a system cleanup. When a Plan subsequently attempted to do the same disenroll / enroll by submitting transactions, they received TRC 165.
- Plans received TRC 165 for 51 transactions (disenrollments) submitted for other purposes.

MARx will reprocess the affected transactions and return the following replies to the Plans:

- Plans will receive 51 transactions with TRC 052 (Disenrollment Rejected, Duplicate Transaction).
- *Note: The previous system cleanup assigned segment 0001 to those beneficiaries requiring a segment. If this is not the correct segment ID, the Plan should submit a 72 transaction (Plan Change) to assign the beneficiaries to the correct segment.*

This TRR will follow normal naming conventions:
e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D30.TRWEEKD

Thursday, August 31, 2006

Special TRR – TRC 165 for Locked Tables

CMS continues efforts to address transactions impacted by the TRC 165 – System Delay issue. This Special TRR is focused on addressing issues specific to the transaction response code of TRC 165, “System Delay”, received for:

1. Blank Part A Effective Date: Some enrollments were processed prior to the beneficiary’s entitlement to Medicare and MARx incorrectly used the blank Part A effective date in the calculation of the election period start and end dates. This normally would result in a TRC 033, “Enrollment Rejected – Beneficiary not entitled to Part A”. These transactions received a TRC 165.
2. Locked Table – System Time-out: While processing enrollments, files required to process the enrollment transactions were “locked” and MARx “timed out” causing the transactions to receive TRC 165.

The affected beneficiary transactions will be reprocessed. Plans should expect to receive TRCs indicating that the transactions have been accepted (i.e. TRC 011 “Enrollment Accepted”) or a legitimate rejection TRC. Multiple TRCs may be assigned to a transaction, but Plans will not receive TRC 165.

This TRR will follow normal naming conventions:

e.g. P#MMA.@BGD5050.PLNxxxxx.YM200608.D31.TRWEEKD

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.